

## **New Office Protocol**

Protecting the health and wellbeing of our patients and staff is always our priority. In order to keep everyone safe during the COVID-19 Pandemic, we will be making a few changes to how we serve you. Please read and follow these guidelines for your safety and that of our team.

## Prior to your appointment:

- If this is your first visit to our practice, we recommend logging into your patient portal and filling out all necessary forms. The link to the portal will be emailed to you by our office. You can also download the health questionnaire from our website (sydneyperio.ca). You may fill this out and email it or print it and bring along with you to your appointment.
- A medical history update form is also available on our site, please complete and either email this or bring along to your appointment if you are a returning patient.
- Please complete copies of appropriate consent forms as requested.
- Copies of these forms can also be emailed to you if you prefer.

## • During your appointment:

- Call the office on 902 539 7200 from your car when you arrive for your booked appointment. We will let you know when it is safe to enter the office. It is important to be on time as we may not be able to see you otherwise.
- Only patients will be allowed into the practice, so all companions should please wait outside our office (unless previously discussed).
- Our waiting room has changed, we now have physically distanced seating arrangements.
  We have removed all magazines and toys.
- Please wear a mask or face covering into our office.
- We will take your temperature with a non-contact infrared thermometer and will ask you to use hand sanitizer and a mouth rinse. We will review your health and wellness questionnaires, and have you sign a consent form.

## • After your appointment:

- We can provide electronic or paper copies of information on procedures, pre and postop instructions and consent forms and you can print out copies from our website before your next appointment.
- Upon the completion of your appointment, please replace your face mask and use hand sanitizer provided.
- Please inform the office if you develop symptoms of or are diagnosed with COVID-19 within 2 days after your dental appointment.

Phone: 902 539 7200

Email: office@sydneyperio.ca

Fax: 902 539 7761

Thank you for your anticipated cooperation and We look forward to seeing you. Stay safe, stay well!

1148 Kings Rd Sydney. NS. B1S 1C9. Sydneyperio.ca